

Health, Safety, Environmental and Quality

Rackham Housefloors Ltd. recognise and accept their responsibility in protecting the environment, the safety and health of our employees, our customers, our contractors and other third parties in relation to the business activities the company conducts.

We are committed to the continuous review and improvement of our management of Health, Safety, and Environmental & Quality (HSEQ) performance. We have developed Quality and Environmental Management Systems which are audited internally and by an external body.

Our policies, procedures and objectives will include the provision of effective safety management, supervision, employee training and competence, quality control, protection of employee's health and security, aiming to promote a positive and engaged culture.

We will continually work towards our goals of zero injuries or incidents, customer satisfaction and no damage to the environment or financial loss to ourselves or others.

The Chairman and Technical Director are the overall responsible persons for Health, Safety, Environmental and Quality. The direction is set via the appointment of HSEQ support and management systems.

Health and Safety


- We will comply with all applicable **legislation** and ensure the prevention of accidents, injury and ill health.
- We will ensure that all our activities are managed via **risk assessments**, method statements, manual handling assessments, COSHH assessments and reduce risks to a level that is reasonably practicable.
- The Factory Managers are responsible for the **day to day implementation** of the safety management system, safe systems of work, safety policies, improvement projects and completing registers/checklists.
- We will provide employees with **safe places of work, welfare facilities, adequate training / information /instruction, safe use of and maintenance of plant / equipment and safe use of substances** etc.
- We will provide a suitable method for **consultation** which allows and encourages our employees to discuss health and safety matters with management.
- Our objective for the end of 2020 is to create the **best safety culture in the Precast Industry** by improving 5 aspects of Safety Culture, which are; Improve Safety **Leadership**, Improve Safety **Communication**, Improve **Employee Involvement**, Develop a **Learning Culture** and Implement a **Just Culture**.

Environment

- All operating methods and processes are continually reviewed to ensure that any **pollution risks are eradicated** wherever possible. Factory processes are also monitored to ensure that the requirements of current environmental **legislation** are met and usually exceeded.
- We will **minimise waste**, (concrete, mixed, steel and general) and whenever possible recycle materials; we will dispose of all waste we produce through safe and responsible methods.
- We will ensure that our raw materials are **ethically sourced** and are minimising environmental impacts.
- We will adopt as principles the **prevention of pollution, reduction of waste** and the efficient use of materials and energy. We will monitor/review waste at regular Intervals. Our aim is **continual improvement**.
- We **provide training** to employees and contractors to increase awareness of environmental matters and with regard to pollution prevention.
- Our objective by 2020 is to reduce environmental waste and energy usage and achieve the best performance in the Precast Industry.

Quality

- Rackham Housefloors Ltd. is committed to **excelling in meeting customer requirements and satisfaction** via continual improvement of its products and services.
- We aim to develop **total customer satisfaction** by way of consistently high quality and expertise.
- We will ensure that management and staff understand the objectives through an on-going programme of training and awareness.
- Our **objective** for the end of 2020 is to ensure that customers are **extremely satisfied** with our products and service. This will be carried out by delivery of: **customer satisfaction, reduced complaints, reduced returned beams, reduced reworks**, ensure all **quality tests are completed**, to provide **delivery on time** and have great **reliability of production** at the Factories.

Signed: 
P Moore: Chairman and Managing Director

Date: 18/3/19

Signed: 
R Varley: Technical Director

Date: 18/3/19